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## Meadowview Navigation Center

### Frequently Asked Questions

#### Q: When did the shelter open?

A: The Meadowview Navigation Center opened on October 1, 2020.

#### Q: Who oversees the shelter?

A: The City of Sacramento asked the Sacramento Housing and Redevelopment Agency (SHRA) to oversee the operations of the Meadowview Navigation Center. SHRA contracts with Volunteers of America (VOA) to manage the day-to-day operations.

#### Q. What are the goals of the Meadowview Navigation Center?

A: To provide temporary shelter for unsheltered adult women and to provide wrap-around services while they are transitioning to obtain permanent housing.

#### Q: Where are the funds coming from for the temporary shelter?

A: Funding for the Meadowview Navigation Center is provided through the City of Sacramento's Homeless Housing, Assistance and Prevention (HHAP) grant received from the State.

#### Q: Who is eligible to move into the shelter?

A: Meadowview Navigation Center is open to any unsheltered adult woman who can perform self-care.

#### Q: How does someone get into the shelter?

A: Referrals to the program are done through the [Coordinated Access System](#). If you or someone you know is experiencing homelessness or is at risk of becoming homeless, please **call 2-1-1 to speak with a referral specialist about your needs**. Press Option #8 to speak with a referral specialist.

#### Q: How long can individuals stay at the shelter?

A: The goal is to transition all Meadowview Navigation Center guests into permanent housing as soon as possible or within an average of 4-6 months. VOA provides on-site services 24 hours/day 7 days/week. VOA and other service providers connect guests with the services they need to become stably housed.

#### Q: Are pets allowed in the shelter?

A: The Meadowview Navigation Center has limited accommodations for dogs. Only one dog is permitted per guest, based on kennel availability.

#### Q: How many people will the Meadowview Navigation Center house?

A: It will house up to 100 women at full capacity.

#### Q: Are visitors allowed?

A: Visitors are not allowed on the property. The Meadowview Navigation Center is focused on providing maximum support to their guests, involving a multitude of services and case management to meet the individual needs of the guests.

#### Q. How can we help?

A: Guests receive three meals a day and bedding and towels while staying at the Meadowview Navigation Center. VOA can receive [financial donations](#); however, material donations cannot be accepted due to a lack of storage space.

#### Q: How do I get more information? Who do I call for additional questions?

A: Updated information is available on the SHRA website at [www.shra.org](http://www.shra.org) under the "Find Housing" tab. If you have additional questions, please email SHRA at [hquestions@shra.org](mailto:hquestions@shra.org) or call SHRA at (916) 440-1382.