



INVESTING IN COMMUNITIES

# HCV FAQs

(Frequently Asked Questions)

## **August 19, 2013 HCV Update**

**Question:** What do I do if my direct deposit statement is not in my email?

**Answer:** If your electronic deposit is not in your email, please look in your spam folder first as it may be there. If you still cannot find it, please call (916) 440-1390 and a call center representative will transfer you to a specialist that can assist you in correcting your email address.