



HCV FAQs

(Frequently Asked Questions)

October 1, 2013 HCV FAQs

Question: How do I update my information with SHRA once I am on a wait list?

Answer: SHRA contacts our applicants by mail, therefore it is very important to make sure that your application information (address, email address, phone numbers, family composition and preferences) we have on file is current and correct. Your application may be rejected if it is returned due to an incorrect address.

You must go to www.sacwaitlist.com and sign up again for all waitlists that you signed up for in the past. If you signed up for any Public Housing waitlists, you only need to sign up for one of the Public Housing waitlists again and you will have all of your Public Housing waitlists updated with your new information. If you signed up for any Housing Choice Voucher waitlists, you must sign up for each one of them again individually. You will not be able to sign up again for the HCV waitlist as it is closed. You may submit any changes for that waitlist only to SHRA by mailing or bringing those updates (in writing) to 630 I Street, Sacramento, CA 95814.

Any changes in your household must always be reported to SHRA within 30 days of the change.